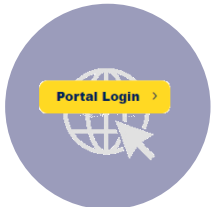


Prerequisites before migrating your account

Prerequisites before migrating

IMPORTANT : These prerequisites are essential to migrate your DiaGDirect account!



Login to your account (1)

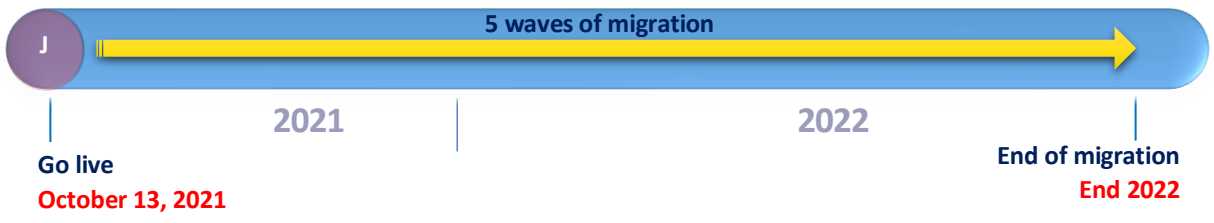
Updating contact details

- SIRET
- ENTITY
- E-MAIL
- PHONE



(1) Login and / or Password forgotten
Contact DiaGDirect support
<https://sypharma.zendesk.com/hc/fr/requests/new>
E-Mail : support.diagdirect@sypharma.zendesk.com
Phone : +33 1 49 09 87 00

From **October 13, 2021**



Receipt of the invitation email to migrate

CHECK YOUR ACCOUNT INFO AND VALIDATE YOUR MIGRATION

Customer form pre-filled to correct / validate

(on the new platform)

Client migration and confirmation

(2) Onboarding customers according to a deployment schedule that will run until the end of 2022.
An email to invite you to migrate your account will be sent at the address indicated in the contact details for your DiaGDirect account 1 month before your migration date.